



ConsignPro Extended Warranty

Warranty Date: {date}

Warranty: {customer name}

Items Covered: {list of hardware included}

Thank you for your purchase of the ConsignPro Extended Warranty. You now have peace-of-mind that your POS hardware purchase is fully protected for a period of three (3) years from the date of this agreement.

The following Terms govern this agreement between you and Visual Horizons Software:

- This warranty coverage period is for three (3) years from the Warranty Date listed above.
- This warranty covers manufacturer's defects, failure due to normal usage, theft, and accidental damage (drops, spills, etc).
- In the event of a claim, Visual Horizons will **repair or replace** any damaged, stolen, or defective POS hardware, listed above, solely at our discretion.
- In the event of a claim, you agree to ship the hardware to us, or a designated agent of ours, using a carrier who can provide tracking information. You are responsible for all return shipping costs.
- In the event of theft, Visual Horizons will reimburse you for 50% of the currently advertised price of the item, or items, included in your claim. In such event, you must provide a police report to Visual Horizons.
- You agree to reasonably work with Visual Horizons, or any authorized representative of ours, to try to fix any non-working hardware before submitting a warranty claim.
- Visual Horizons will pay for shipping the replacement item, or items, to you via "UPS Ground" delivery. Should you need the item(s) faster, you may elect to pay the difference in shipping cost.
- In the event that a POS hardware device has multiple parts, we reserve the right to replace the part that's defective. An example would be replacing a defective printer but not the working power supply.
- This agreement has no actual cash value and cannot be sold, transferred, or refunded (beyond 60 days)
- If you close your shop, this warranty agreement expires immediately.
- You agree that Visual Horizons will be the sole and final arbiter for all disputes that arise from the Terms of this agreement.